

FOR TENANTS

NYC Council Speaker Corey Johnson's Statement on Rent Relief

[Click here to read Speaker Johnson's statement on rent relief.](#)

Information for NYCHA Tenants

[“The NYCHA Journal”](#) includes information about how NYCHA is responding to the COVID-19 crisis, including steps NYCHA has taken to help alleviate financial hardships that tenant may face during this emergency.

Mayor's Office to Protect Tenants

The City is here to help you maintain stable housing. If you have questions related to paying rent during quarantine or hospitalization due to COVID-19, you can contact the Mayor's Office to Protect Tenants by filling out the [Contact Us form](#). This page will be continually updated.

Right to Counsel

[Right to Counsel NYC Coalition](#) has created an [FAQ](#) regarding the moratorium on evictions.

News coverage:

[NYC Council Speaker Corey Johnson on the 'Frightening' Weeks Ahead and What New York Needs Now](#) (New York)

FOR IMMIGRANT NEW YORKERS

COVID-19 is a public health crisis. It is not an excuse to target, harass, or harm New Yorkers of Asian ancestry. Incidents of anti-Asian and anti-immigrant discrimination and hate crimes can be reported to 311 or the New York Hate Crimes Task Force hotline at 1-888-392-3644.

NYC will provide medical care no matter what your immigration status is and whether you can pay for it or not. If you need help finding a doctor or getting medical care, call 311.

- Seeking or using healthcare services related to COVID-19 will NOT affect your ability to apply for a green card or citizenship. The Public Charge rule does NOT consider use of COVID-19 related health care services, even if the services are Medicaid-funded.
- New Yorkers who have concerns or questions about public benefits and immigration, can call the ActionNYC hotline at 1-800-354-0365, or 311 and say 'ActionNYC,' Monday to Friday from 9:00 a.m. to 6:00 p.m. for free, safe immigration legal help.

New York Immigration Coalition (NYIC) Information and Resources on COVID-19

New Yorkers looking for up-to-date information about how COVID-19 affects NYC residents can find comprehensive information, including information on health, education, immigration, legal and social services, and civic engagement [at this link. One-pages and community toolkits are also available in additional languages.](#)

Make the Road NY Resources

Make the Road compiled resources for New Yorkers including [paid sick leave options; know your rights materials, the moratorium on evictions, and immigration updates.](#)

RAISE: Undocu Workers Fund

This fund will support undocumented workers in the service industry who will not have the privilege to apply for unemployment benefits during the COVID-19 health crisis and mandated lockdowns. The Fund will be distributed to undocumented folks working at restaurants in Manhattan and Brooklyn. [Click here for more information.](#)

Cabrini Immigrant Services of NYC COVID-19 Resources & Important Information

This [resource includes information on a variety of issues](#), including immigration cases, New York State courts, housing, healthcare, education, food access, workers/businesses, emergency funds, anti-discrimination and human rights, mental health, seniors, transportation, etc.

Immigration and Customs Enforcement (ICE) Resources through Immigrant Defense Project

If you or a loved one believe you have been a victim of an ICE raid or enforcement activity, you can call 212-725-6422 to report the incident. Know-Your-Rights flyers in 15 languages are available [here](#).

EMERGENCY MANAGEMENT

New Yorkers need to be prepared for all emergencies, including public health emergencies like COVID-19. [NYC Emergency Management](#) (NYCEM) has produced videos with information on how to make a plan, gather supplies, and stay informed. Watch [Ready New York: COVID-19](#).

Here are some NYCEM COVID preparedness videos in Chinese, Spanish, and English/ASL that can be shared where you think they will be helpful.

For Chinese, [click here](#).

For Spanish, [click here](#).

For English, [click here](#).

EDUCATION

Enrichment Centers

To, successfully, fight COVID-19, our first responders, health care providers, transit workers, and other key personnel must be able to come to work. That is why the City has created Regional Enrichment Centers-places where the children of these front-line workers can be safely cared for while their parents continue to serve the city in this time of need. [Click here for more information.](#)

Resources for Parent Coordinator

The DOE has set up a Parent Empowerment Hub for Parent Coordinators: <https://parentcoordinatornyc.connectwithkids.com>. Here school Parent Coordinators will find information and guidance to help them support families.

Request a Remote Learning Device

To help students stay connected during emergencies, the DOE is lending internet-enabled iPads to support remote learning for students. [Click here](#) for more information.

INCLUDEnyc

[INCLUDEnyc](#) provides training and information for young people with any disability in New York City, their families, and the professionals who support them. [Click here](#) to connect to INCLUDEnyc resources by topic and age. The [INCLUDEnyc help line](#) provides in-depth, one-to-one assistance and referral information.

PARKS

[Click here](#) to see the latest notices from NYC Department of Parks and Recreation.

[Click here](#) to see the latest notices from the NYS Office of Parks, Recreation and Historic Preservation.